

Elstead Lighting warrants Kichler ceiling fan products and component parts to the original consumer purchaser or commercial purchaser, as applicable, to be free from defects in material and workmanship for the applicable period specified below.

CEILING FAN MOTOR OR MOTOR-RELATED PARTS

For the lifetime of the ceiling fan, which is reasonably considered to be ten (10) years, from the date of purchase.

LED LIGHT ENGINES AND ELECTRICAL COMPONENTS

Five (5) years from the date of purchase when the ceiling fan containing the LED light engine and electrical components is installed for residential or commercial use by the original consumer purchaser. For commercial purchasers, the warranty period is three (3) years from the date of purchase.

OTHER PARTS

Two (2) year from the date of purchase of the ceiling fan. Covered parts include, but are not limited to, blades, remote controls, down rods, components, housing, or finish. (Finish is subject to how and where the fan is used).

WHAT WE WILL DO

Elstead Lighting, or our trade dealer, at their sole discretion, will repair or replace, free of charge, during the applicable warranty period, any product or component part (as described above) that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Your supplier may elect to refund the purchase price in exchange for the return of the product. Replacement parts are subject to availability and may differ from those originally supplied. These are your exclusive remedies.

WHAT IS NOT COVERED

The following carry no warranty other than the manufacturer's warranty:

Light bulbs supplied by, but not manufactured by, Elstead Lighting.

This warranty does not cover brass finishes on the products described above, as they are likely to naturally age or tarnish. This warranty does not cover damage resulting from reasonable wear and tear, voltage outside of the standard 220-240v (50hz) range, misuse (including use of the product for an unintended application), abuse, improper packaging of product returned to Elstead Lighting, neglect and improper or incorrect installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Elstead Lighting recommends using a professional electrician for all installation and repair of its products. The warranty will not cover replacement installation costs.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR REPLACEMENT PARTS

Please contact the distributor or retailer from whom you purchased the product with full details of your fan, proof of purchase and the defect observed. If it is agreed by your supplier, a warranty claim may be made by returning the product along with the proof of purchase (original sales receipt) and a written claim briefly describing the defect.

If the distributor or retailer is not available, or if you have questions about this warranty, please contact us by mail or online as follows (please include your model number and date of purchase):

Elstead Lighting Ltd, Elstead House, Mill Lane, Alton, Hampshire, GU34 2QJ, UK

<https://www.elsteadlighting.com/contact-us/>

LIMITATION ON DURATION OF IMPLIED WARRANTIES

Note: Some countries do not allow limitations on how long an implied warranty lasts, so the below limitation may not apply to you. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES

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